



## **HOLIDAY PARK ACCESSIBILITY TECHNICAL SPECIFICATIONS**

Pre-Arrival (By Train, Bus, Taxi, Road, Air or Helicopter)

### ***Train***

- Harrogate station (HGT) is situated on Station Parade in the centre of Harrogate and 3.1 miles from the Hotel. The bus station is adjacent to the train station
- There is a taxi rank outside the main entrance to the train station
- 'Real time' timetables (giving the next 24 hours' services), can be accessed by text using the TrainTracker Text Service. Text your journey request to 84 95 0. (Outward calls are charged at standard operator rates and inward replies cost 25p).
- Other train enquires can be accessed by Textphone on 0845 60 50 600, online at website: [www.nationalrail.co.uk](http://www.nationalrail.co.uk), or by telephone 08457 48 49 50
- Car Parking is available at the Railway Station for 117 cars. You can find out more about accessibility at the station and Car Parking at <http://www.nationalrail.co.uk/stations/hgt/details.html>

### ***Bus***

- Bus Stops are located either side of the road at the entrances to the Hotel and the Holiday Park with buses to Harrogate, Leeds and Wetherby
- Bus number 770 runs hourly to Harrogate from the far side of the road, and half hourly to Leeds and Wetherby from the near side.
- Buses are wheelchair accessible.
- Buses are not equipped with audio/visual notification of Bus Stops
- The Bus Stops are 0.25 miles from Hotel Reception and 0.05 miles from the Holiday Park Reception.
- They are all on level tarmac areas, with no seat or shelter.
- The route from Reception to the Bus Stops is via the main tarmac driveway. There is a small area of mowed grass (approx 2 metres),

with a 2" kerb from the driveway onto the grass, just before you reach the stop.

- The driveway to the Hotel is smooth tarmac, with very low level speed bumps (1"/2.5cms) and a gentle slope down to the Hotel
- There are no footpaths or kerbs.
- Bus Stop (Rudding Park) is number 32006400
- Bus Stop (Rudding Holiday Park) is number 32077140
- Real time bus departure information can be accessed by Text to 63 87 6 at standard rate for outbound and 12p for reply. You will need to enter the Bus Stop Number. Also by email: [yournextbus@wypte.gov.uk](mailto:yournextbus@wypte.gov.uk) or by telephone at 0113 2457676

### **Taxi**

- An accessible taxi service is available. We recommend Blueline with its many wheelchair accessible vehicles. Contact: Telephone 01423 530830, email: [mail@bluelinetaxis.co.uk](mailto:mail@bluelinetaxis.co.uk), fax: 01423 567949, or you can book online at [www.bluelinetaxis.co.uk](http://www.bluelinetaxis.co.uk).
- Throughout Britain, both taxis and private hire vehicles must take assistance dogs on request unless the driver has a medical exemption certificate (usually because of an allergy to dogs). Please inform Blueline of any specific requirements when booking.

### **Road**

For full details and maps go to the '*Location*' section of our website where directions can be personalised online.

- From M1/M62  
From the M1 or M62 (M621) in Leeds follow the A61 Harrogate signs. At the roundabout with the A658 (Bradford/York Road) follow the brown tourist signs to Rudding Park (3 miles).
- From A1(M)  
Exit the A1(M) at Junction 47 signposted Harrogate, Knaresborough and take the exit off the roundabout on to the A59. For the next three consecutive roundabouts take the second exit signposted Bradford. After the third roundabout follow the brown tourist signs to Rudding Park.

### **Air**

- Leeds Bradford Airport is a 30 minute drive away.

### ***Helicopter***

- Helipad onsite
- Grid reference: OS 104
- Co-ordinates: N53° 58.3' W001° 29.6'

### ***From Rudding Park Hotel***

- Award winning Rudding Holiday Park is situated adjacent to the Hotel and can be reached by foot/wheelchair (approximately 5 to 10 minutes) on smooth tarmac driveway and footpaths.

### **Accommodation**

- The accommodation is very varied and offers access to camping (summer months only), caravanning and self-catering, including cottages, chalet lodges and five star luxury lodges. There are some inclines on the site with some of the small lodges being situated on the flattest area with two steps to enter.



Tarmac Roads and Footpaths with Some Slopes

Open every day from the first weekend in March until the last weekend in January. More details can be found at [www.ruddingholidaypark.co.uk](http://www.ruddingholidaypark.co.uk)

For information on the accessibility of the individual accommodation please contact Holiday Park Reception by telephone: 01423 870439, fax: 01423 870859, or by email: [holiday-park@ruddingpark.com](mailto:holiday-park@ruddingpark.com) to discuss your specific requirements. We will respond to your enquiry within 24 hours

## Reception

- Level access via tarmac driveways and paths
- Shop for newspapers and other provisions onsite
- Reception open daily from 8am – 6pm during the summer months
- Open daily with restricted hours from November to February inclusive
- Door opens inwards with 34"/86cms clearance
- Induction loop is installed at Reception and staff are trained
- Pen and paper and magnifying glass on request
- Carpeted in short pile carpet
- There is a sunken secured bristle door mat inside the entrance
- There is a slight lip to entrance 1"/2.5cms
- Good natural light inside from several windows
- Sign for Reception is on the wall to the left of the front door in clear black upper case on a white background
- Low chest height reception desk
- Light walls

## Holiday Park (General Accessible Features)

- One step to reach onsite shop
- Shop door width 29"/74cms
- Toilet block with adapted RADAR toilet and shower
- Fire assembly points on site
- 10 mph speed limit on site
- No commercial vehicles on site
- Onsite parking for Blue Badge holders
- Blue Badge holders may drive on site
- No open fires permitted
- There is a small lake onsite
- Young children must be supervised
- Signage on site is in the form of wooden sign posts with grey/black capitals
- Staff receive regular training in both disability awareness and sensory loss awareness

## Accessible RADAR Toilet and Shower

- Level access
- 32"/81cms door width
- Door to toilet minimum 48"/122cms
- Hand held and overhead showers
- Low level shower controls

- Horizontal and vertical grab rails in shower
- Wall mounted fold-up shower seat at 18"/46cms
- Toilet height 21"/53cms
- Vertical grab rails to right and left of toilet
- Washbasin height 29" with 27" clearance
- Lever operated hot and cold taps
- Good natural light
- Light being tiled walls highlighted with two strips of blue tiles at waist height
- Darker orange/beige floor tiles (non-slip, non-reflective)



Accessible Toilet and Shower

## The Deer House Family Pub

- Short stone ramp to access the front of the building
- Stone steps to the back
- The outdoor heated outdoor swimming pool can be reached either from the Pub building via the ramp, or by the steps at the back
- Stone flags around pool area
- No lip to the edge of the pool
- Loungers for sunbathing
- Good space for access to all sides of the pool
- Outside seating on wooden bench/tables only
- Good spacing between tables
- Stone flagged floor
- Home made food available (notice board in Holiday Park Reception with opening times and special events)
- Heated swimming pool with children's paddling pool
- Supervised by an attendant at all times
- Open from Spring Bank Holiday until the end of August
- Designated Dog Walking area nearby

- Adventure Playground with swings, slide and climbing frame
- Games room
- Wifi connection available throughout the Park – cards can be purchased at Reception

## Contact Information

**Address** Rudding Holiday Park  
Follifoot  
Harrogate  
North Yorkshire  
HG3 1JH

**Phone** 01423 870439

**Email** holiday-park@ruddingpark.com

### **Local Equipment Hire**

- Yorkshire Care Equipment: Telephone: 01423 799 960, fax: 01423 202116, or complete and submit the online enquiry form at [www.yorkshirecareequipment.com](http://www.yorkshirecareequipment.com).

### **Local Accessible Taxi**

- Blueline: Telephone 01423 530830, email: [mail@bluelinetaxis.co.uk](mailto:mail@bluelinetaxis.co.uk), fax: 01423 567949, or you can book online at [www.bluelinetaxis.co.uk](http://www.bluelinetaxis.co.uk).

### **Local Accessible Bus Service**

- Text to 63 87 6 (at standard rate for outbound and 12p for reply). You will need to enter the Bus Stop Number as displayed under travelling by Bus on this statement. Also by email: [yournextbus@wypte.gov.uk](mailto:yournextbus@wypte.gov.uk) or by telephone at 0113 2457676

### **Local Hospital**

- Harrogate Hospital A&E is less than two miles away. In case of emergency please call Reception on 01423 871350. Please report all accidents or minor medical problems to Reception.

### **Local Doctor**

- Eastgate Surgery, 31b York Place, Knaresborough. Tel: 01423 557200, or The Health Centre Knaresborough Road, Harrogate. Tel: 01423 557225 (Appointments only)